

Migrant Information
Centre
(Eastern Melbourne)
assists family stream
migrants and refugees
living in the eastern
suburbs of Melbourne to
access a range of
services to meet their
settlement needs

We can
help you
access...

- Aged and disability services
- Centrelink
- Education and training options
- English classes
- Family support
- Childcare
- Employment
- Housing
- Health services
- Schools and kindergartens
- Social & recreational opportunities



A.B.N. 27 084 251 669

For further information please
contact:

Migrant Information Centre
(Eastern Melbourne)

Box Hill Office

Suite 2, Town Hall Hub
27 Bank Street, Box Hill 3128

Phone: 9285 4888

Croydon Office

185 Mt Dandenong Rd
Croydon 3136

Phone: 9020 2969

Open 9am to 5pm Monday to Friday

Ringwood Office

1-3 Pitt Street
Ringwood 3134

Phone: 9870 1351

Open 9am to 5pm Tuesday to Friday

Fax: 9285 4882

Email: mic@miceastmelb.com.au

www.miceastmelb.com.au



**Migrant
Information
Centre
(Eastern Melbourne)**

**Settlement Support
Services**

Our services are free and confidential

If our staff do not speak your
language we will always use an
interpreter



This programme is funded by the Australian Government
Department of Social Services

Go to www.dss.gov.au for more information

Settlement Services

The Migrant Information Centre (MIC) works with individuals, families and community groups from migrant and refugee backgrounds to identify their needs providing information on the range of options available to them

We support our clients and communities to access services and resources that meet their needs and build new skills to navigate the new Australian cultural and social environment

Our support includes helping people to find private rental housing, develop career pathways and gain employment

Migration Advice

The MIC has two qualified migration agents who can assist migrants experiencing financial hardship and newly arrived refugees residing in the eastern suburbs of Melbourne to sponsor their family members to come to Australia as temporary or permanent migrants

Our migration agents can give advice, provide detailed information and help people to understand immigration processes in assisting family members overseas to migrate to Australia



We can help you and your family if you:

Hold a permanent family stream visa

OR

Hold a humanitarian or refugee visa

AND

AND

Arrived in Australia in the last 5 years

AND

Live in the Eastern Region of Melbourne (Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse or Shire of Yarra Ranges)

Youth Settlement Support

Youth settlement caseworkers support refugee and migrant young people aged 12 to 25 years to successfully settle in Australia

Youth settlement caseworkers are based at MIC offices



Outreach services are provided at Melba College (Junior & Senior Campuses), Ringwood Secondary College, Yarra Hills Secondary College and the Croydon Campus of Blackburn English Language School (BELS)

Programs and Activities

The Migrant Information Centre (MIC) offers a range of programs and activities including:

- ◆ Driving education and road safety programs
- ◆ Employment skills workshops
- ◆ Excursions
- ◆ Healthy Living
- ◆ Holiday programs
- ◆ Homework support programs
- ◆ Legal education programs
- ◆ Parenting programs
- ◆ Playgroups
- ◆ Savings and financial management
- ◆ Swimming programs
- ◆ Volunteer support



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