Obtaining free Immigration Advice and Assistance From MIC

MIC provides free immigration advice and assistance to eligible refugee/humanitarian entrants, and financially disadvantaged people in the Eastern Region of Melbourne

Face to Face Advice Service

This is an appointment only service,
Please contact MIC on (03) 9285 4888
Monday to Friday to make an appointment

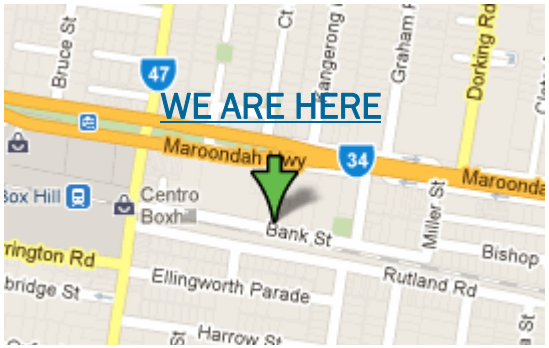
Telephone Advice

Every Tuesday and Thursday
9am-11am only
Telephone: (03) 9285 4888

Interpreting Services

We provide free interpreting services if required

Interpreter



Suite 2, Town Hall Hub
27 Bank Street,
Box Hill VIC 3128
Melways Reference 47 E10

Phone: (03) 9285 4888
Fax: (03) 9285 4882
E-mail: mic@miceastmelb.com.au
Website: www.miceastmelb. com.com

Migrant Information Centre (Eastern Melbourne)

Migration Services in the Eastern Region of Melbourne

MIGRANT INFORMATION CENTRE
eastern melbourne

A.B.N. 27 084 251 669

Tel: (03) 9285 4888

Eligibility for Immigration Advice and Assistance Service from MIC

Settlement Grants Program (SGP)

The Migrant Information Centre (Eastern Melbourne) (MIC) provides free immigration advice and assistance services for people who:

- Hold a humanitarian visa (subclass 200, 201, 202, 203,204, and 866) and
- Arrived in Australia or was granted a protection visa in the last five years and
- Reside in the Eastern Region of Melbourne (Cities of Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Shire of Yarra Ranges)

Our Registered Migration Agents may assist you with

- Providing information about how to propose or sponsor a spouse, children, parents, fiancé and other family members
- Advice on the most appropriate visa option
- Preparing visa applications and gathering supporting documentary evidence
- Lodgment of applications
- Liaison with the Department
- Referral for ongoing support if required

This Program receives funding from the Australian Government Department of Immigration and Border Protection under the Settlement Grants Program

Immigration Advice and Application Assistance Scheme (IAAAS)

The MIC also provides free immigration advice and application assistance for disadvantaged people who:

- Reside in the Eastern Region of Melbourne (Cities of Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Shire of Yarra Ranges) and
- Demonstrate financial hardship and disadvantage due to:
  - Being from a non-English speaking background, a youth or experiencing other cultural issues such as gender barriers that prevents assistance or
  - Illiteracy in main language of country of origin or
  - Physical or psychological disability, including from past torture or trauma or
  - Physical or psychological harm resulting from family violence

Our Registered Migration Agents provide

- Migration advice to prospective visa applicants and sponsors
- Professional assistance to eligible visa applicants (in Australia) to help with the completion and submission of visa applications, liaison with the Department and advice on complex immigration matters
- Migration information sessions

This Program receives funding from the Australian Government Department of Immigration and Border Protection under the IAAAS

What MIC does NOT advise on

MIC does not provide advice in relation to:

- Judicial Review
- Businesses and Skilled Stream Migration (including employment, business and skills visas)
- Student visas
- Retirement visas

See www.mara.gov.au for a list of registered private migration agents for assistance

What to bring to an appointment

Please bring all relevant documents with you to the appointment, including:

- Travel documents such as passport
- Visa details
- Details of applicant, sponsor/ proposer, and relatives
- Any documents from Department of Immigration, Migration Review Tribunal, Refugee Review Tribunal
- Proof of financial disadvantage if available e.g. health care card from Centrelink