

Migrant Information
Centre
(Eastern Melbourne)
assists family stream
migrants and refugees
living in the eastern
suburbs of Melbourne to
find private rental housing

We can assist you by . . .

- Providing information on the housing options available to you and your family
- Assessing your housing needs
- Assisting you to search for suitable housing
- Supporting you to gain and maintain your housing
- Understanding your rights and responsibilities as tenants
- Understanding Tenancy Law



A.B.N. 27 084 251 669

For further information please
contact:

Migrant Information Centre
(Eastern Melbourne)

Box Hill Office

Suite 2, Town Hall Hub
27 Bank Street, Box Hill 3128

Phone: 9285 4888

Croydon Office

185 Mt Dandenong Rd
Croydon 3136

Phone: 9020 2969

Open 9am to 5pm Monday to Friday

Ringwood Office

1-3 Pitt Street
Ringwood 3134

Phone: 9870 1351

Open 9am to 5pm Tuesday to Friday

Fax: 9285 4882

Email: mic@miceastmelb.com.au

www.miceastmelb.com.au



Migrant Information Centre (Eastern Melbourne)

**Settlement Support
Services**

***Finding a House in the
Private Rental Market***

Our services are free and confidential

If our staff do not speak your
language we will always use an
interpreter



HOUSING

The Migrant Information Centre (MIC) works with individuals and families from migrant and refugee backgrounds to access private rental housing and understand the obligations of tenants and landlords



We can help you and your family if you:

Hold a permanent family stream

OR

Hold a humanitarian or refugee

AND

AND

Arrived in Australia in the last 5 years

AND

Live in the Eastern Region of Melbourne (Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse or Shire of Yarra Ranges)



Housing support includes:

- ♦ Identifying properties for inspections
- ♦ Lodging applications with Real Estate agents/landlords
- ♦ Gaining bond assistance, rent in advance and removalist costs for eligible clients
- ♦ Information on the rights and responsibilities of tenants and landlords
- ♦ Identifying rent payment methods
- ♦ Helping eligible clients in applying for rent assistance from Centrelink
- ♦ Connecting utilities : Gas, Electricity, Water and Telephone
- ♦ Completing Condition Reports
- ♦ General household budgeting
- ♦ Household maintenance support



This programme is funded by the Australian Government Department of Social Services
Go to www.dss.gov.au for more information