



Settlement Grants Program Information Sessions

July - December 2015

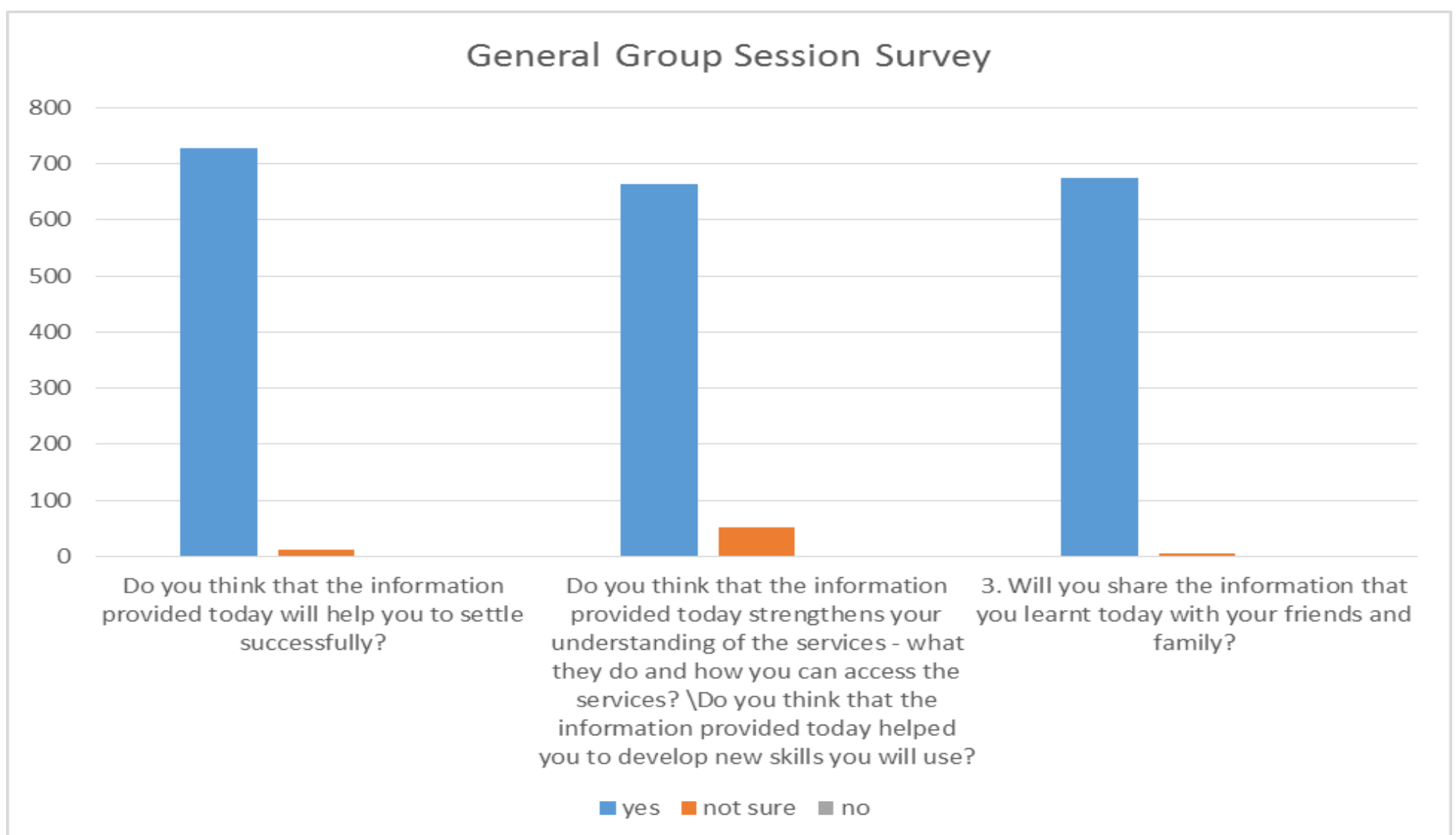
“ 1,617 people attended 67 information sessions delivered through the Settlement Grants program in the period July to December 2015.

Sessions were delivered to people from the African, Chinese, Hakah Chin, Iranian, Karen and Zomi communities.

Topic for the information sessions included

- Health
- Banking and money management
- How to install child restraints correctly
- Employment and Family Tax Benefit A and B
- Public Housing
- Centrelink

* All participants are offered the opportunity to provide feedback at the conclusion of each session. Feedback received in the period July to December 2015 is detailed below.





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1. Other Comments

- ⇒ Session was very informative
- ⇒ It has been helpful
- ⇒ The interpreter was very good and easy to understand
- ⇒ Information is clear and important
- ⇒ Very good and it will help me for the future
- ⇒ Very good session especially for young people like us and I learn a lot on how to save money
- ⇒ It was good - lots of other people in the community want and need to do this
- ⇒ The session helps strengthened our understanding about money management, savings, buying a home and how to reach saving goals.
- ⇒ This helps us to read through information on Money Smart website and translation used in audio and videos in Karen language are perfect resources.
- ⇒ I think it is very good program. Because I did not know how dangerous if they swim alone and I have learned a lot about water safety
- ⇒ The session is very important as a lot of people don't understand a lot of these stuff

2. Topics for future information sessions

- ⇒ Talks on contagious diseases
- ⇒ All migrants should be given Hepatitis test so that targeted talks be given to them
- ⇒ Talks on electricity and gas discounts
- ⇒ Road sign change
- ⇒ More topics on daily life, health and entertainment
- ⇒ I would like to learn more about Centrelink services
- ⇒ Please provide us more information about visa and citizenship
- ⇒ Providing more information would really help Iranian community
- ⇒ More information sessions about Australian laws
- ⇒ Please provide us more sessions about laws in Australia