



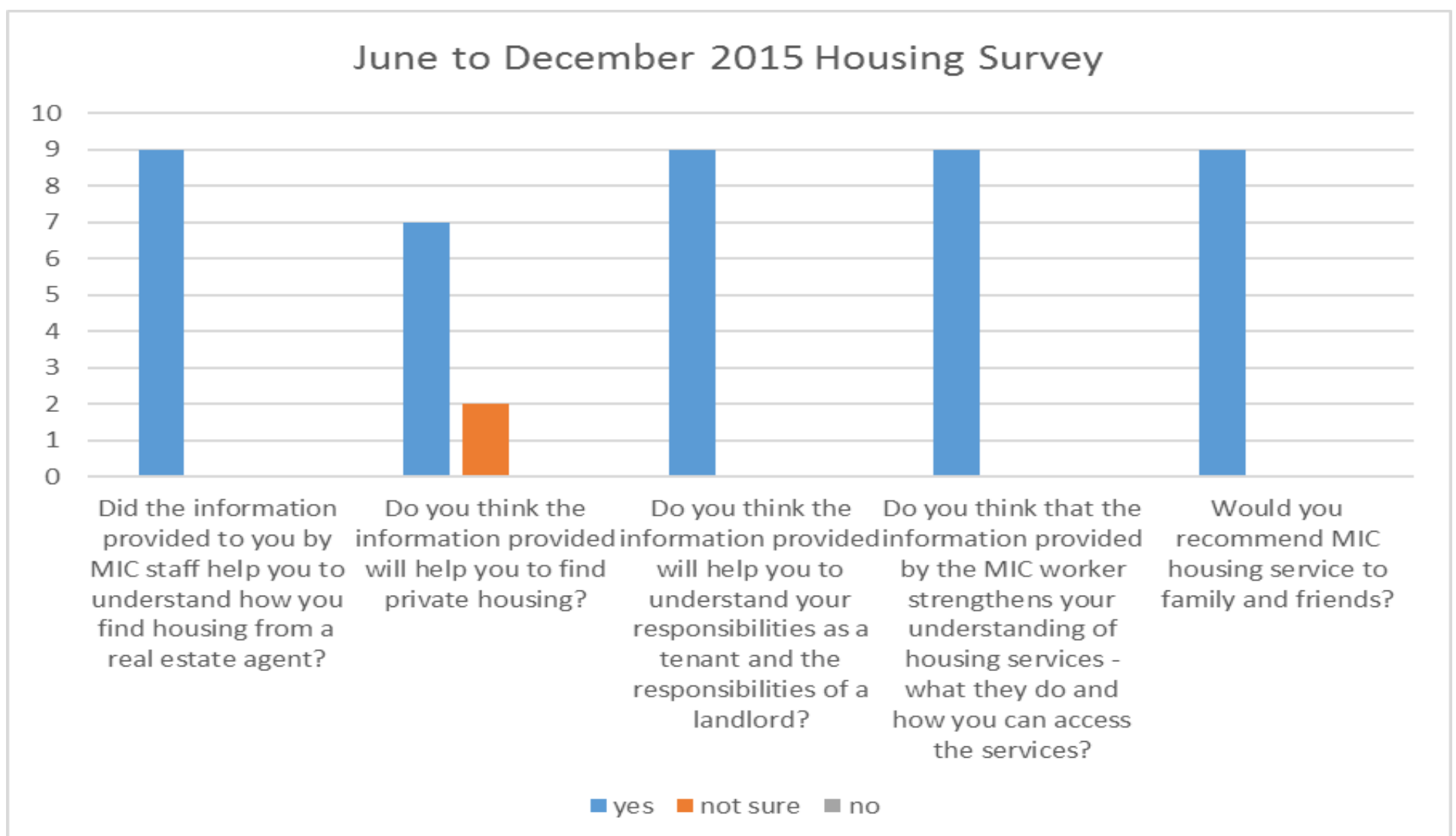
# MIC House Clients Feedback

## June to December 2015

“ Twenty-nine (29) households were assisted to secure private rental housing in the period June to December 2015. This involved lodging 86 housing applications. ”

All clients are offered the opportunity to provide feedback on the service/s they received from the MIC at the time of the service. In addition to this the MIC conducts a telephone survey of a number of randomly selected clients who have accessed settlement services in the previous six months.

\* Below are the results for the client survey undertaken in the period June to December 2015 for clients who received housing assistance.



### Comments

- ⇒ Very helpful – thank you for your service
- ⇒ Very happy with the service – helpful staff
- ⇒ All good services