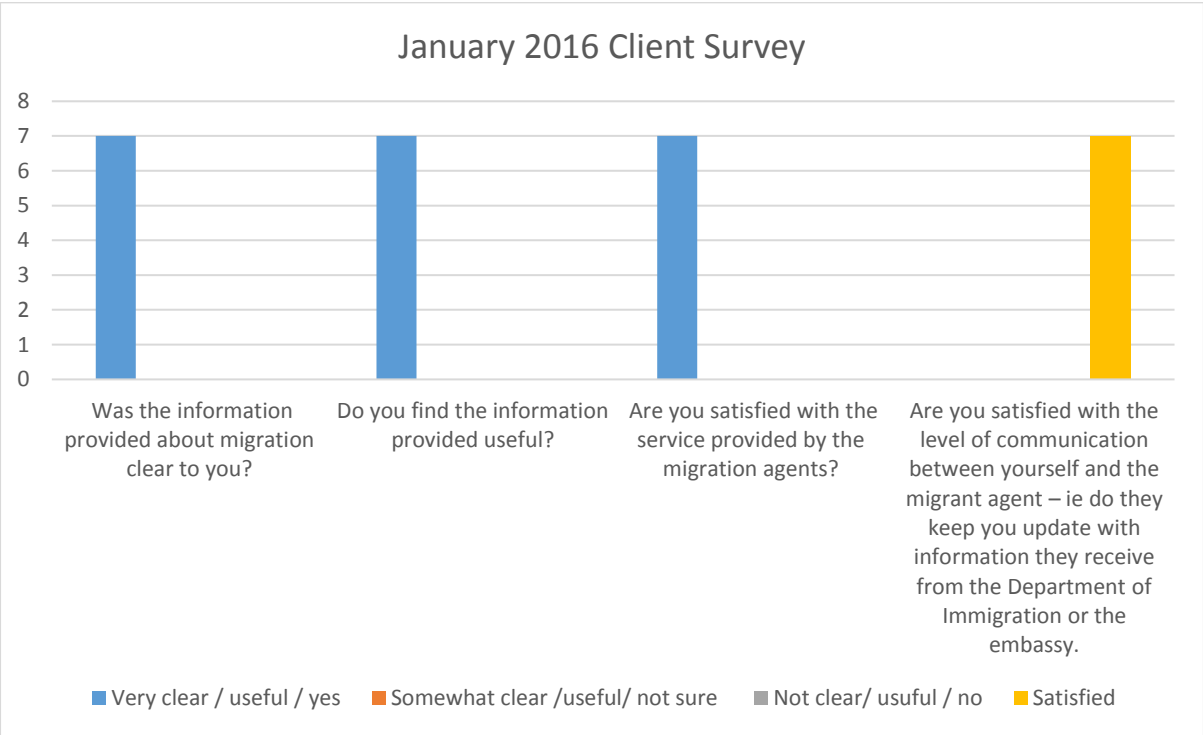


# Migration Program Client Feedback July to December 2015

The Migration Program assisted 72 clients through Immigration Advice and Application Assistance Scheme (IAAAS) and 194 clients through the Settlement Grants program in the period July 2015 to June 2016.

All clients are offered the opportunity to provide feedback on the service/s they received from the MIC at the time of the service. In addition to this the MIC conducts a telephone survey of a number of randomly selected clients who have accessed settlement services in the previous six months.

Below are the results of the telephone survey undertaken in January 2016.



### Comments:

- Thank you MIC very helpful
- MIC is very good and useful
- Yes I am very happy and I am pleased for the extended hours