

# Homework Support Program - Feedback Report

July 2017 – June 2018

Under the Settlement Grants Program the Migrant Information Centre (Eastern Melbourne) (MIC) facilitated six Homework Support Programs (HSP) within the Eastern Metropolitan Region (EMR). Three HSPs were offered at the Croydon, Mooroolbark and REALM libraries and three HSPs were offered in primary schools in Croydon, Heathmont and Mooroolbark. The HSP assists children and young people to do their homework, improve their written English, reading and comprehension skills, develop study skills and routines and provide opportunities for children to make new friends and build social skills. All programs are facilitated by MIC staff and trained volunteer tutors. All HSPs run weekly during school terms.

An average of 120 students attended the programs on a weekly basis. The average number of students that attended each program include:

- Croydon Primary School (31 students)
- Great Ryrie Primary School (39 students)
- Manchester Primary School (19 students)
- Croydon Library (11 students)
- Mooroolbark Library (8 students)
- REALM Library (12 students)

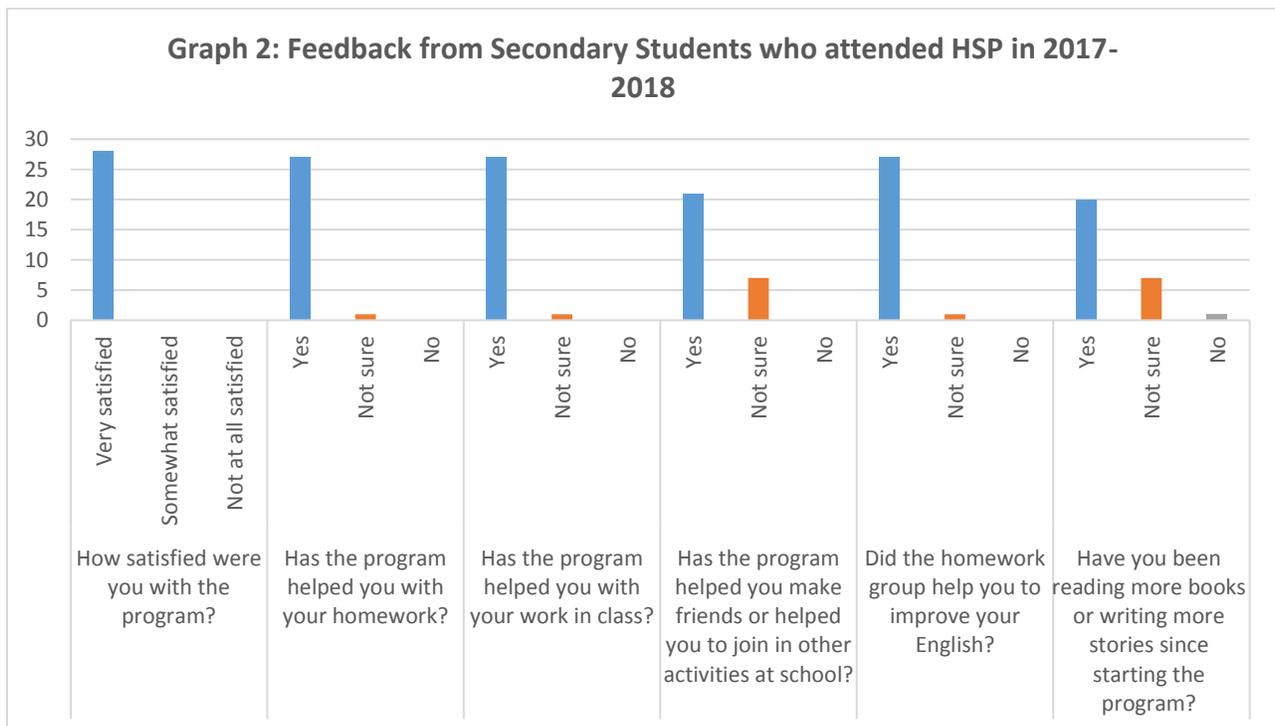
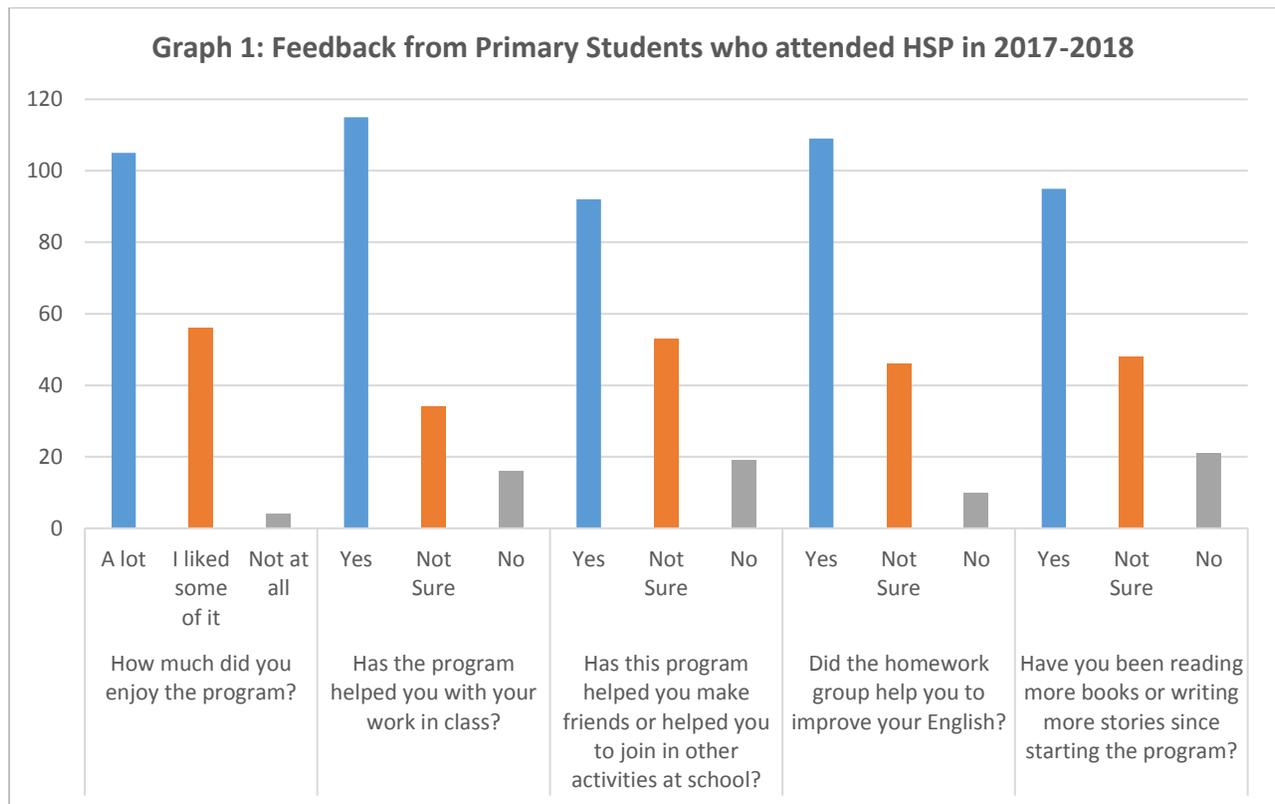
## Feedback

Feedback was collected from students, teachers and parents associated with the programs. Both quantitative and qualitative feedback was sort on two occasions through feedback forms (December 2017 and June 2018).

## Students

Feedback was collected from a total of 200 students. In December 2017, 101 students provided feedback and in June 2018 there were 99 students who provided feedback. Majority of these students who responded were the same.

Feedback from students indicate a high level of satisfaction with the programs, with 70% (115 out of 165) of primary school students reporting that the program has helped them with their work in class and 97% (34 out of 35) of secondary students reported that the program has helped them with their homework and work in class. See *Graph 1 and Graph 2*.



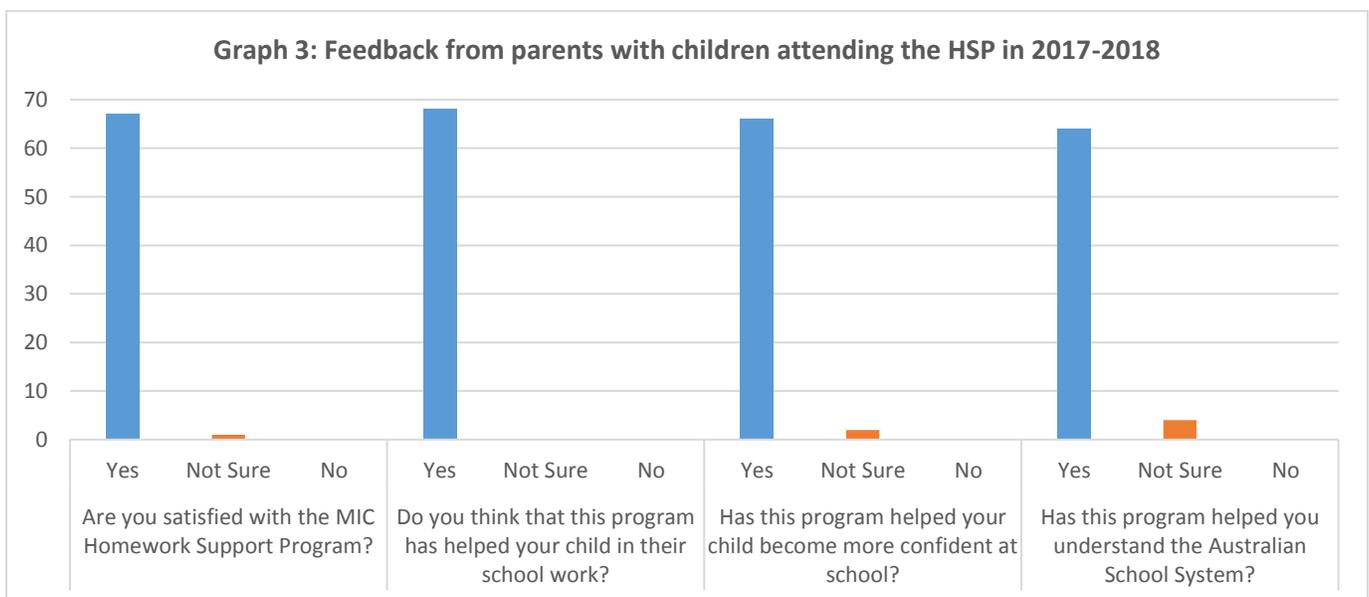
Comments from students who participated in the program included:

- *The activities that have helped me are the essay writing and the maths with tutors. Also being here has improved my speaking, and my confidence.*

- *This program has help me [keep] up to date with my schoolwork. Before I joined the program I am always behind the class and sometimes felt that I am a failure. Since getting the support from the program my results are rising gradually and I have improved in all of my subjects.*
- *It help me with every activities that I need to do. Especially with my school assignment and because of this Homework program I get a high mark and award at school.*
- *I would like to thank everyone at the homework club for helping us.*
- *I like the spelling and doing worksheets. It is helpful when the teachers correct my English which helps me to learn the right way.*
- *I really enjoy this program and I want it to going on and on.*
- *It helped me with making more friends. I also learn new stuff like science*
- *I really like the volunteers, they are really caring, kind. And I like because my grades improve.*
- *Working one-on-one with the tutors to help improve my maths helped me lots. The snack table was also great, to have a break before getting back to work.*
- *Reading and writing and problem solving helped my English and my mathematics knowledge had improved lot since I joined the program. I've also gained confidence in my public speaking and the program allowed me to make new friends through my school.*

## Parents

Feedback was collected from a total of 68 parents. Feedback from parents indicated a high level of satisfaction with the program, with 100% of parents agreeing that the program helped their children in their school work. The vast majority (over 97%) of parents reported that the program helped their children become more confident at school. See *Graph 3*.



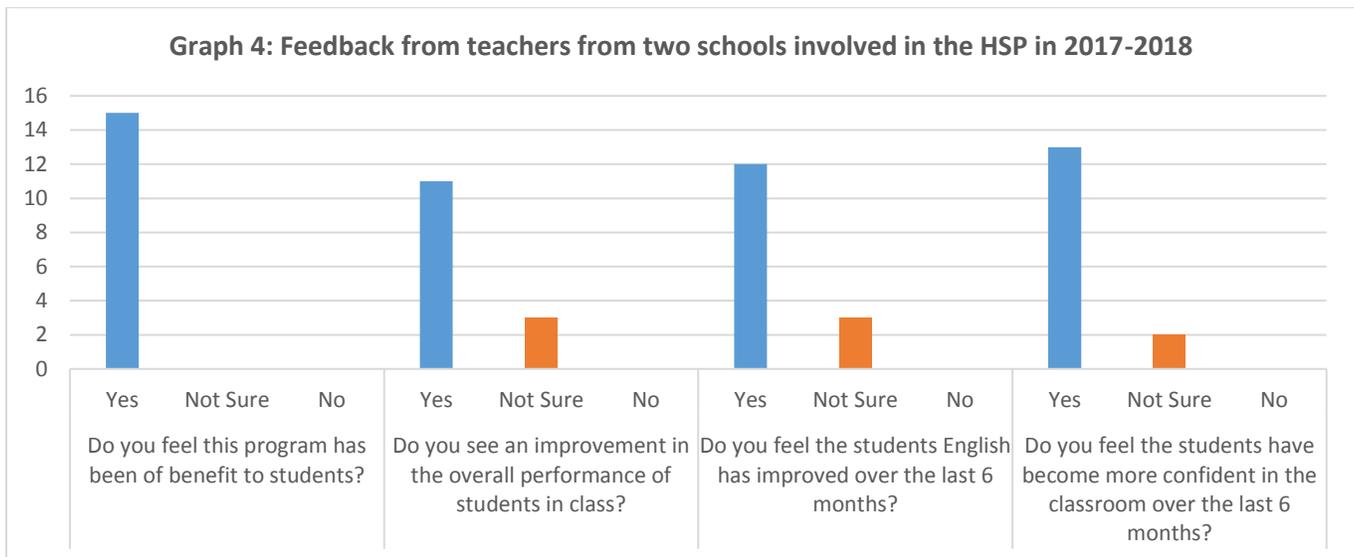
Comments from parents with children who participated in the program included:

- *This homework program is very helpful for kids and myself.*
- *Very happy with homework class. My child has improved a lot from attending homework group.*
- *Thank you very much for your help, you look after our children, helping them with their school work and you did what we cannot do.*

- *I see improvement in not only learning but also behavior. I see that this is a very good program.*
- *I would like to thank everyone who is involved in the program to help my children improve their reading, writing and spelling skills.*

## Teachers

Feedback was collected from a total of 15 teachers from two primary schools involved (Great Ryrie Primary School and Manchester Primary School). Feedback from teachers was overall positive, with 100% of teachers agreeing that the program had been a benefit to students. 73% of primary teachers (11 out of 15) reported an improvement in the overall performance of students in class. See *Graph 4*.



Comments from teachers from schools involved in the programs included:

- *I know my students really enjoy the program and it provides them with opportunities to read, etc. with someone - an opportunity they don't get in English at home.*
- *The kids LOVE homework club!*
- *Great program. Supports children and importantly, their parents.*
- *Lots of improvement orally and written.*
- *Thanks for the support!!*