



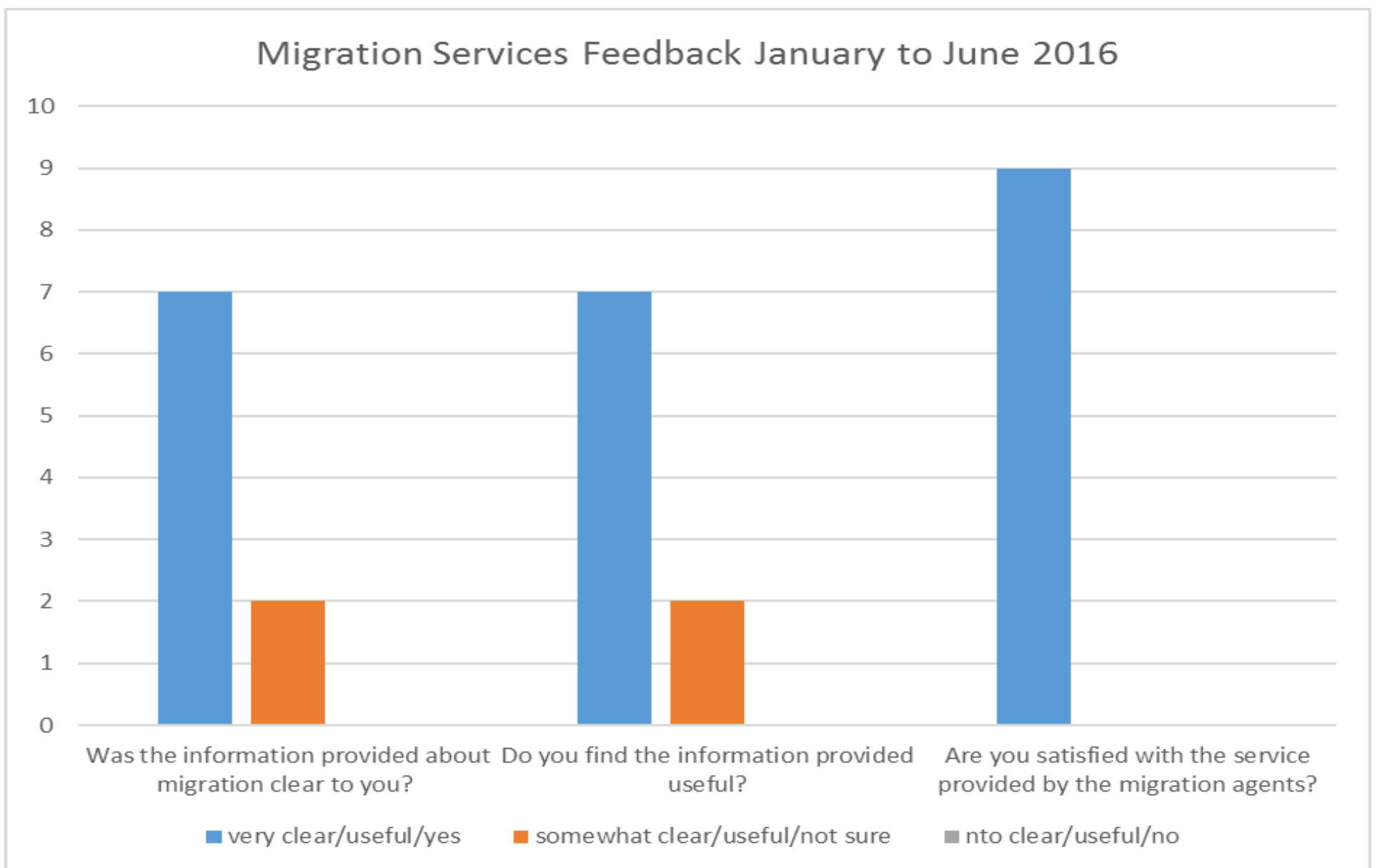
# Migration Program Client Feedback

## January to June 2016

“ The Migration Program assisted 12 clients in the period January to June 2016. ”

All clients are offered the opportunity to provide feedback on the service/s they received from the MIC at the time of the service. In addition to this the MIC conducts a telephone survey of a number of randomly selected clients who have accessed settlement services in the previous six months.

\* Below are the results of the telephone survey undertaken in 2016.



### Comments

- ⇒ Very pleased with the service and would happily recommend in the future.
- ⇒ Very useful and helpful.
- ⇒ For future reference, when MIC books an appointment, please provide a list of documents that clients need to bring with them to the appointment.
- ⇒ Happy with the way MIC treated us.
- ⇒ Very grateful for the services MIC has given.
- ⇒ They thankful to the MIC for the help given.