



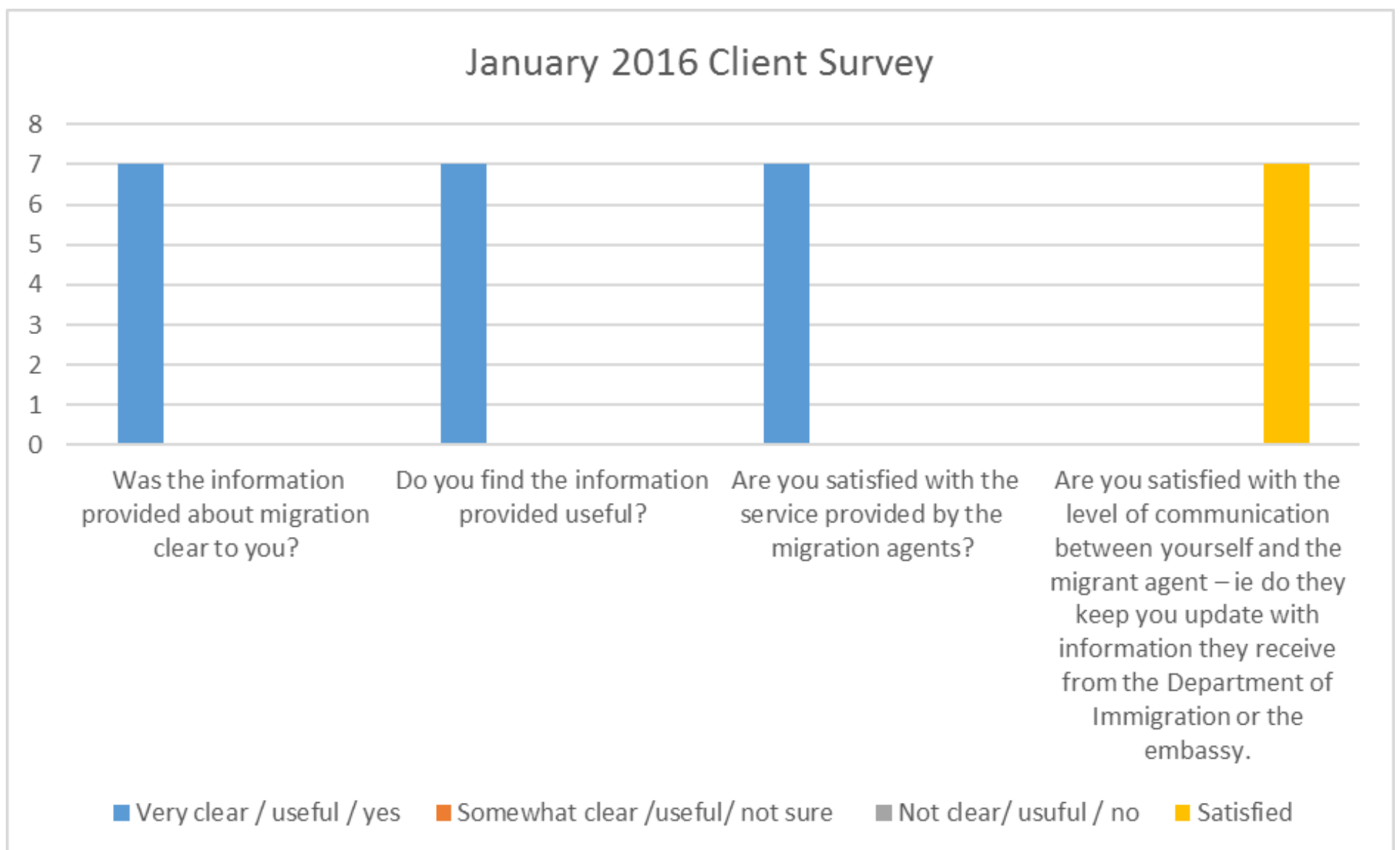
Migration Program Client Feedback

July - December 2015

“ The Migration Program assisted 12 clients in the period July to December in 2015. ”

All clients are offered the opportunity to provide feedback on the service/s they received from the MIC at the time of the service. In addition to this the MIC conducts a telephone survey of a number of randomly selected clients who have accessed settlement services in the previous six months.

* Below are the results of the telephone survey undertaken in January 2016.



Comments

- ⇒ Thank you MIC very helpful.
- ⇒ MIC is very good and useful.
- ⇒ Yes I am very happy and I am pleased for the extended hours.