

## Community Connectors Program

The Community Connectors Program (CCP) aims to:

- ◆ Help people from culturally and linguistically diverse (CALD) backgrounds living in the eastern suburbs of Melbourne by providing support to individuals with a disability, their families and/or carers to access and engage with the disability services they need, including becoming participants of the NDIS.
- ◆ Educate culturally and linguistically diverse communities about the NDIS
- ◆ Work closely with Partners in the Community (PITC) to build links with CALD communities and build their capacity to more effectively engage with them in the future.



For further information or to access our services please contact:  
Migrant Information Centre  
(Eastern Melbourne)

### Box Hill Office

Suite 2, 27 Bank Street  
Box Hill 3128  
Phone: 9275 6901

### Ringwood Office

18 Bond Street,  
Ringwood 3134  
Phone 9870 1351

Open 9am to 5pm Monday to Friday

Fax: 9285 4882

Email: [aluna@miceastmelb.com.au](mailto:aluna@miceastmelb.com.au)

[www.miceastmelb.com.au](http://www.miceastmelb.com.au)



*The MIC acknowledges the traditional owners and custodians of the land in which we work, the Wurundjeri people of the Kulin Nation. We pay our respects to their Elders past, present and emerging*

*MIC values and includes people of all backgrounds, genders, sexualities, cultures, bodies and abilities.*



## Community Connectors

Support for multicultural people with disabilities

## Migrant Information Centre (Eastern Melbourne)

## COMMUNITY CONNECTORS PROGRAM

A service for people from culturally and linguistically diverse backgrounds who need support to apply for disability services through the NDIS

## WE CAN SUPPORT YOU IF YOU ARE:

- ◆ AGED 7 TO 64 YEARS WITH A PERMANENT DISABILITY
- ◆ FROM A CULTURALLY AND LINGUISTICALLY DIVERSE (CALD) BACKGROUND
- ◆ HAVE A PERMANENT RESIDENCY VISA OR YOU ARE AN AUSTRALIAN CITIZEN
- ◆ LIVE IN BOROONDARA, KNOX, MANNINGHAM, MAROONDAH, MONASH, WHITEHORSE & YARRA RANGES



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## What Community Connectors Can Do

- ◆ Help build better community awareness of the NDIS
- ◆ Assist individuals, their families and/or carers to complete an NDIS Access Request Form
- ◆ Assist individuals, their families, carers and representatives to attend assessments and collect medical evidence that will support their NDIS application
- ◆ Attend NDIS pre-planning, planning, and review meetings if clients would like our help
- ◆ Connect people with NDIS service providers
- ◆ Assist disability service providers to better engage with people from CALD backgrounds to NDIS services

## Protecting Your Privacy

We take your privacy seriously, and manage any information we collect about your family in accordance with current legislation.

We are committed to providing you a safe environment. Your information will be treated confidentially, unless there is a reasonable belief that there is risk of harm to yourself or others. In such cases appropriate authorities will be notified.

We will seek your consent to share information with other agencies.

You have the right to access your personal information and you can ask to review your file.

We will seek your feedback on your experience at the MIC so we can continue to improve our services.

If you are not happy with our service you can speak to our Manager,  
**Jessica Bishop.**

## Our Vision

**All culturally and linguistically diverse people and their families fully participate and contribute to the communities in which they live**