

## REFUGEE AND ASYLUM SEEKER SERVICES IN THE EASTERN METROPOLITAN REGION

Service	Contact details	Address	Services available
Box Hill Institute	03 8892 1200 <a href="mailto:amepp@boxhill.edu.au">amepp@boxhill.edu.au</a>	34-40 John Street, Lilydale Building 7, 465 Elgar Road Box Hill <a href="http://www.boxhill.edu.au">www.boxhill.edu.au</a>	Adult Migrant English Program (AMEP) provider
EACH Refugee Health Clinic	9837 3900 <a href="mailto:Refugee.Health@each.com.au">Refugee.Health@each.com.au</a>	75 Patterson Street Ringwood East, 3135	Health Services
Foundation House	(03) 9389 8700 <a href="mailto:info@foundationhouse.org.au">info@foundationhouse.org.au</a>	18 Bond Street Ringwood, 3134 <a href="http://www.foundationhouse.org.au">www.foundationhouse.org.au</a>	Torture and Trauma Counselling and support
Jesuit Social Services	0428469510	1 Langridge Street Collingwood 3066	Employment support (Jobs Victoria)
Job Active Providers	Various providers	<a href="https://jobsearch.gov.au/serviceproviders">https://jobsearch.gov.au/serviceproviders</a>	Employment Support (Job Active)
Louise Multicultural Centre	(03)92854850 <a href="mailto:louisemcc@aanet.com.au">louisemcc@aanet.com.au</a>	27 Bank Street Box Hill 3128 <a href="https://louisie.org.au/">https://louisie.org.au/</a>	Short courses and English classes
Mountain District Learning Centre	(03) 97587859 <a href="mailto:office@mdlc.com.au">office@mdlc.com.au</a>	13-15 The Avenue, Ferntree Gully 3156 <a href="http://www.mdlc.com.au">www.mdlc.com.au</a>	Adult Migrant English Program (AMEP) provider
MiCare (Link Health and Community)	0491693862 <a href="mailto:Sarah.chong@micare.com.au">Sarah.chong@micare.com.au</a>	Clayton Community Centre 9 – 15 Cooke Street, Clayton	Drop in Service 9.30am—4.30pm
Refugee Council of Australia (RCOA)		<a href="https://www.refugeecouncil.org.au/">https://www.refugeecouncil.org.au/</a>	Advocacy, Services Directory and Fact Sheets
Swinburne Institute of Technology	9214 8000	12-50 Norton Road, Croydon VIC 3136 John St, Hawthorn VIC 3122 369 Stud Rd, Wantirna VIC 3152	Adult Migrant English Program (AMEP) provider
Services Australia	Local Office	Local Office	Income support

## Settlement Specific Services

Service	Contact details	Address	Services available
AMES Humanitarian Settlement Program	13 26 37	60 Douglas Street, Noble Park, 3174 30 – 32 Prospect Street, Box Hill 3128 (limited opening hours)	Settlement support for eligible newly arrived refugees generally within 0 -18 months of arrival
Migrant Information Centre (Eastern Melbourne) Settlement Grants Program	92854888	2/ 27 Bank Street, Box Hill 3128 18 Bond Street, Ringwood 3134 <a href="http://miceastmelb.com.au/">http://miceastmelb.com.au/</a>	Settlement support for Humanitarian and Family stream migrants within 5 years of arrival Migration Advice
<b>Asylum Seeker Specific Services</b>			
AMES - SRSS	8558 8800 <a href="mailto:srssreferrals@ames.net.au">srssreferrals@ames.net.au</a>	60 Douglas Street, Noble Park, 3174	Status Resolution Support Services (SRSS)
ASRC Dandenong	8772 1380 <a href="mailto:dandenong@asrc.org.au">dandenong@asrc.org.au</a>	179 Lonsdale Street, Dandenong, 3175 <a href="https://www.asrc.org.au/">https://www.asrc.org.au/</a>	English, Education and Employment support only
ASRC Human Rights Law Program	Mondays or Thursdays between 2pm and 4pm on (03) 9274 9827	214 – 218 Nicholson Street, Footscray, 3011 <a href="https://www.asrc.org.au/">https://www.asrc.org.au/</a>	Legal support applying for protection
ASRC Footscray	9326 6066	214 – 218 Nicholson Street, Footscray <a href="https://www.asrc.org.au/">https://www.asrc.org.au/</a>	Various (see website)
Life Without Barriers	8752 8500 <a href="mailto:info@lwb.org.au">info@lwb.org.au</a>	Level 2, 1-7 Langhorne Street, Dandenong, 3175	SRSS
Migrant Information Centre (MIC) Eastern Melbourne	9285 4888	27 Bank Street, Box Hill 3128 <a href="http://miceastmelb.com.au/">http://miceastmelb.com.au/</a>	Critical support funding Group programs
International Organisation for Migration (IOM)	03 9670 4939	Unit 403 Level 4, 167-169 Queen Street, Melbourne VIC 3000	Travel Advice and support to leave Australia
Red Cross Australia	8327 7370	Level 1, 280 Thomas Street Dandenong 3175 23—47 Villiers Street North Melbourne	Information and Advice Emergency relief Short term casework
Refugee Legal (formerly RILC)	9413 0101 Advice Line: 9413 0100 <a href="mailto:refugeelegal@refugeelegal.org.au">refugeelegal@refugeelegal.org.au</a>	Level 6, 20 Otter St, Collingwood 3066	Legal support applying for protection