



For further information please contact:

**Migrant Information Centre
(Eastern Melbourne)**

Box Hill Office

Suite 2, Town Hall Hub
27 Bank Street, Box Hill 3128
Phone: 9285 4888

Ringwood Office

18 Bond Street
Ringwood 3134
Phone: 9870 1351

All offices are open 9am to 5pm
Monday to Friday

Fax: 9285 4882

Email: mic@miceastmelb.com.au

www.miceastmelb.com.au

ABN: 27 084 251 669



*The MIC acknowledges the traditional owners and custodians of the land in which we work, the Wurundjeri people of the Kulin Nation. We pay our respects to their Elders past, present and emerging.
MIC values and includes people of all backgrounds, genders, sexualities, cultures, bodies and abilities*

Migrant Information Centre
(Eastern Melbourne)
assists family stream migrants and people from refugee backgrounds living in the eastern suburbs of Melbourne to access a range of services to meet their settlement needs

We can help you access...

- Aged and disability services
- Centrelink
- Children's programs
- Counselling services
- Education, employment and training options
- English classes
- Family support programs
- Housing
- Health services
- Migration services
- Schools and kindergartens
- Social and recreational activities
- Youth programs



Migrant Information Centre (Eastern Melbourne)

Settlement Support Services

Our services are free and confidential

If our staff do not speak your language we will always use an interpreter



This programme is funded by the Australian Government Department of Home Affairs through the Settlement, Engagement and Transition Support (SETS) programme

Settlement Services

Migrant Information Centre (Eastern Melbourne) (MIC) works with individuals, families and community groups from migrant and refugee backgrounds to identify their needs providing information on the range of options available to them

We support our clients and communities to access services and resources that meet their needs and build new skills to navigate the new Australian cultural and social environment

Our support includes helping people to find private rental housing, develop career pathways and gain employment

Migration Advice

MIC has two qualified migration agents who can assist newly arrived refugees residing in the eastern suburbs of Melbourne to sponsor their family members to come to Australia as temporary or permanent migrants

Our migration agents can give advice, provide detailed information and help people to understand immigration processes in assisting family members overseas to migrate to Australia



We can help you and your family if you:

Hold a permanent family stream migrant visa

OR

Hold a permanent humanitarian or refugee visa

AND

AND

Arrived in Australia in the last 5 years

AND

Live in the Eastern Metropolitan Region of Melbourne (Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse or Yarra Ranges)

Youth Settlement Support

Youth settlement caseworkers work with young people aged 12 to 25 years from refugee and migrant backgrounds to successfully settle in Australia

Youth settlement caseworkers are based at MIC offices in Box Hill



Outreach services are provided at Melba College, Ringwood Secondary College, Yarra Hills Secondary College and Blackburn English Language School (BELS) and a range of youth programs and activities are held at local venues

Programs and Activities

Migrant Information Centre (Eastern Melbourne) (MIC) offers a range of programs and activities including:

- ◆ Driving education and road safety programs
- ◆ Employment support programs
- ◆ Excursions
- ◆ Healthy Living programs
- ◆ Holiday programs for children and young people
- ◆ Homework support programs
- ◆ Legal education programs
- ◆ Parenting programs
- ◆ Playgroups
- ◆ Savings and financial management
- ◆ Support to find housing
- ◆ Swimming programs
- ◆ Volunteer support

