MIGRANT INFORMATION CENTRE

AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS)

Invites referrals from Home Care Package and Residential Aged Care Home providers for their clients who are:

- Socially isolated
- From a Culturally and Linguistically Diverse background
- Living in the Eastern Metropolitan Region
- Agreeable to having a volunteer visitor



To make a referral contact

Mervat Dahdoule

ACVVS Coordinator

Migrant Information Centre

(Eastern Melbourne) Suite 2, Town Hall Hub 27 Bank Street, Box Hill, 3128

Ph: 03 9285 4888 Fax: 03 9285 4882

mdahdoule@miceastmelb.com.au www.miceastmelb.com.au This is a free service!

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MIGRANT INFORMATION CENTRE (EASTERN MELBOURNE)

AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS)

Reducing social isolation of older people from a Culturally and Linguistically



AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS) HOME VISITS

The Migrant Information Centre ACVVS program invites Home Care Package providers to refer clients:

- From a Culturally and Linguistically Diverse background
- At risk of or experiencing social isolation
- Living in the Eastern Metropolitan Region
- Receiving a Home Care Package



MIGRANT INFORMATION CENTRE VOLUNTEERS

The Migrant Information Centre's ACVVS volunteer visitors will:

- Be culturally and linguistically appropriate (but are **not** required to speak another language or be from a migrant background)
- Visit fortnightly or weekly
- Offer companionship and social interaction for at least one year
- Be interviewed, reference checked, and obtain a police check and Victorian Working With Children Check
- Continue to be supported by the MIC whilst they volunteer with the care recipient

Volunteer/resident activities may include:

- Having a chat
- Going for a walk
- Listening to music
- · Watching TV or a movie
- Reading
- · Board games or card games

AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS) RESIDENTIAL AGED CARE VISITS

The Migrant Information Centre's ACVVS program invites referrals from Australian Government Subsidised Residential Aged Care service providers for a volunteer visitor to support residents sharing the same language

Clients may be referred to the service if they:

- Reside in the Eastern Metropolitan Region
- Come from a Culturally and Linguistically Diverse (CALD) background
- Are at risk of or experiencing social isolation