

# MIGRANT INFORMATION CENTRE AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS)

- Socially isolated
- From a Culturally and Linguistically Diverse background
- Living in the Eastern Metropolitan Region
- Agreeable to having a volunteer visitor (weekly or fortnightly)



To make a referral contact  
**Migrant Information Centre**  
(Eastern Melbourne)  
Suite 2, Town Hall Hub  
27 Bank Street,  
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**Ph: 03 9285 4888**  
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[www.miceastmelb.com.au](http://www.miceastmelb.com.au)  
**This is a free service!**

**The Migrant Information Centre** invites referrals from Home Care Package and Residential Aged Care providers for their clients who are:

- Socially isolated
- From a Culturally and Linguistically Diverse background
- Living in the Eastern Metropolitan Region
- Agreeable to having a volunteer visitor

Home providers for their clients who are:



Funded by the Australian Government

A.B.N. 27 084 251 669

# MIGRANT INFORMATION CENTRE (EASTERN MELBOURNE)

## AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS)

**Reducing social isolation of older people from a Culturally and Linguistically Diverse background**



## AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS) HOME VISITS

The Migrant Information Centre ACVVS program invites Home Care Package providers to refer clients:

- From a Culturally and Linguistically Diverse background
- At risk of or experiencing social isolation
- Living in the Eastern Metropolitan Region
- Receiving a Home Care Package



## MIGRANT INFORMATION CENTRE VOLUNTEERS

The Migrant Information Centre's ACVVS volunteer visitors will:

- Be culturally and linguistically appropriate (but are **not** required to speak another language or be from a migrant background)
- Visit fortnightly or weekly
- Offer companionship and social interaction for at least one year
- Be interviewed, reference checked, and obtain a police check and Victorian Working With Children Check
- Continue to be supported by the MIC whilst they volunteer with the care recipient

Volunteer/resident activities may include:

- Having a chat
- Going for a walk
- Listening to music
- Watching TV or a movie
- Reading
- Board games or card games

## AGED CARE VOLUNTEER VISITORS SCHEME (ACVVS) RESIDENTIAL AGED CARE VISITS

The Migrant Information Centre's ACVVS program invites referrals from Australian Government Subsidised Residential Aged Care service providers for a volunteer visitor to support residents sharing the same language

Clients may be referred to the service if they:

- Reside in the Eastern Metropolitan Region
- Come from a Culturally and Linguistically Diverse (CALD) background
- Are at risk of or experiencing social isolation