

## Migration Advice – fee paying service

Registered migration agents with over 20 years' experience provide professional advice on:

FAMILY VISAS

CITIZENSHIP

IMMICARD

VISITOR VISA

RESIDENT RETURN VISA

AAT APPLICATION

CONSULTATIONS

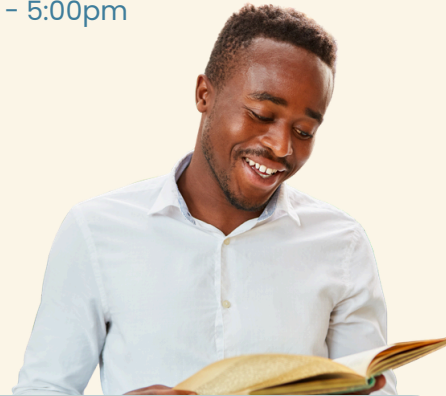
REFUGEE PROPOSAL



Migrant Information Centre supports culturally and linguistically diverse people and their families, older people, people with disabilities and their carers, community groups, and service providers in the Eastern Region of Melbourne to enhance their settlement and access to services and strengthen their participation within the community.

## Contact

-  (03) 7049 1600
-  [mic@miceastmelb.com.au](mailto:mic@miceastmelb.com.au)
-  [miceastmelb.com.au](http://miceastmelb.com.au)
-  Suite 2 Town Hall Hub  
27 Bank Street, Box Hill VIC 3128
-  Monday to Friday  
9:00am – 5:00pm



*MIC acknowledges the traditional owners and custodians of the land in which we work, the Wurundjeri people of the Kulin Nation. We pay our respects to the Elders present, past and emerging. MIC values and includes people of all backgrounds, genders, sexualities, cultures, bodies and abilities.*

ABN: 27 084 251 669



# Migrant Information Centre

Eastern Melbourne

**Supporting culturally and  
linguistically diverse  
communities.**





## Community

With bicultural workers who share your culture and experiences, we offer support you can trust.



**Youth support**



**Women's support & financial independence**



**Playgroups and parenting**

## Individuals, Families & Children

### SETTLEMENT PROGRAM

We are here to help migrants and refugees settle confidently in Melbourne's East. Our team offers practical support with **housing, education, employment, health** and **community connection**.



With bicultural workers and friendly programs, we work alongside you and your family to build independence and help you feel at home.

## Aged Care & Disability

AGED CARE NAVIGATION PROGRAM

ACCESS AND SUPPORT PROGRAM

AGED CARE VOLUNTEER VISITORS SCHEME

We provide short term support for frail **older people, younger people with a disability** and their **carers** who have difficulty accessing the care and services they need due to their **diversity**.

We match volunteers to eligible clients who experience loneliness or social isolation to build friendship and companionship through volunteer visits to clients.



## Community Partnership & Advocacy

We work alongside refugee and migrant communities to build leadership and participation.

MIC advocates for more inclusive and culturally responsive services across the Eastern Metropolitan Region.

## Advice & Training for Professionals

We support agencies to better engage with culturally and linguistically diverse communities through:



**Tailored advice**



**Practical guidance**



**Capacity-building**



## Family Violence

MIC offers confidential counselling, information and referral support for people experiencing or at risk of family violence. We focus on **safety, recovery, prevention** and **early intervention**.